

REPRESENTATIVE QUICK REFERENCE GUIDE

FHTM Contact Information

Representative Support:

8:30 am to 6:30 pm EST Mon – Fri
Call: (859) 422-7008 Fax: (859) 422-7036

Canadian Support:

9:00 am to 5:30 pm EST Mon – Fri
Call: (859) 422-7018 Fax: (859) 422-7037

FHTM email contacts for support:

Rep Support: repsupport@fhtm.net
Canadian Support: canadasupport@fhtm.net
Wireless: wirelessupport@fhtm.net
DISH: dishsupport@fhtm.net
UK support: repsupport@fhtm.net
FortuneTV: fortunetv@fhtm.net

Contact Information for Product Support

Ayustar (PUERTO RICO): (877) 778-FHTM; 24 hours

Vista Print:

(866) 801-5843; M-F; 8 am-10pm EST
Convergia (CANADA): (866) 669-4357;
8:30 am-8 pm EST, M-F; 10 am-3 pm, Sat.

DISH Network:

(existing customers)
Customer Service: (800) 333-3474; 24 hours
(new service)
Installation: (888) 542-2526

EzNetTools: (888) 396-9372; 8 am-5 pm MST, M-F

FABS: (859) 422-7008; 9 am-5:30 pm EST, M-F
repsupport@fhtm.net or canadasupport@fhtm.net.
For billing, programming, tech support, questions, etc.:
cs@fabscyberfitness.com

Fonvantage: (888) 366-8268;
7:30 am-5:30 pm, PST, M-F

FortuneTV.info: Call FHTM Rep Support
(859) 422-7008; 8:30 am-6:30 pm EST

GE Home Security from Protect America:
(800) 401-0158

Go Solo: (866) 246-7656; 24 hours

Hi-Tech ISP (CANADA): (877) 526-7868; 24 hours

Identashield: (888) 335-8200; 9 am-6 pm EST M-F

InGrid Home Security: Tech Support: 877-INGRID7; Rep
Support: (859) 422-7008; 8:30 am-6:30 pm EST, M-F

Lamas Beauty: For billing or shipping questions, please
call Lamas @ (888) 738-7621. For points or commissions
questions, please call Rep Support @ (859) 422-7008. For
cancellation or changing of orders, please e-mail Lamas:
cs@lamasbeauty.com

Magazines.com: feedback@magazines.com

MyTelTag: Call FHTM Rep Support (859) 422-7008;
8:30 am-6:30 pm EST, M-F; repsupport@fhtm.net

Office Assistant: Call FHTM Rep Support
(859) 422-7008; 8:30 am-6:30 pm EST, M-F;
repsupport@fhtm.net

Pocket Office: Call FHTM Rep Support
(859) 422-7008; 8:30 am-6:30 pm EST;
repsupport@fhtm.net

Rewards Mall: Customer Service: (954) 974-5818
Please identify that you are with FHTM and be
prepared to give your Rep ID number.

Roadside Auto Club: (888) 335-8200

SkyTel Paging: (800) 759-8737; 24 hours
Travel FHTM:

Web Portal Technical Questions: 888-335-8200

Travel Reservation Questions: 866-270-2849

Last Minute Deals: 888-656-8204

Custom Trip: 888-291-1613

Air: Contact airline directly

Car: Call car rental company directly

Travel FHTM Marketing Enhancement Tools:
(888) 335-8200

True Essentials: (859) 422-7008; 8:30 am-6:30 pm EST,
M-F; info@trueessentials.net

UUNET (incl. Accelerator): (866) 434-4422; 24 hours

The Wireless Shop: For questions regarding commis-
sions or customer points, please call or email FHTM
Rep Support: 859.422.7008, wirelessupport@fhtm.net
For questions regarding a pending or active order, please
call The Wireless Shop: (888) 843-2519